

## PLUK Limited T/A Techtron UK

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# TECHTRON

Innovation and Technology

[www.techtrongroup.co.uk](http://www.techtrongroup.co.uk)

### Techtron Beekeeping Equipment Warranty Terms and Conditions:

**1. Warranty Coverage** Techtron provides a warranty for all Techtron beekeeping equipment purchased directly from Techtron UK. This warranty covers defects in materials and workmanship under normal use for a period of **two (2) years** from the date of purchase/delivery.

**2. Eligibility** This warranty is valid for the original purchaser and is non-transferable. Proof of purchase (such as a receipt or invoice) is required to make a warranty claim.

#### 3. What is Covered

- Manufacturing defects in materials and workmanship
- Structural failure under normal usage conditions
- Defects arising from proper and intended use of the equipment

#### 4. What is Not Covered

- Normal wear and tear
- Cosmetic damage (scratches, dents, fading, etc.)
- Damage due to misuse, abuse, neglect, or improper storage
- Modifications, unauthorised repairs, or alterations
- Damage caused by environmental factors, pests, or natural disasters
- Wear and tear on consumable items such as belts, bearings, filters, seals, heating elements or batteries

#### 5. Warranty Claim Process

To file a warranty claim:

1. Contact Techtron Customer Support with proof of purchase and a description of the issue.
2. If deemed necessary, return the product to Techtron UK for inspection.
3. If the claim is approved, Techtron will repair or replace the defective product at no cost.
4. Customer is responsible for shipping costs for returning the product, however this may be covered at Techtron's discretion.

#### 6. Repair or Replacement

If a defect is found, Techtron will, at its discretion:

- Repair the product using new or refurbished parts
- Replace the product with an equivalent new or refurbished item
- Offer a refund if repair or replacement is not feasible

**7. Limitation of Liability** Techtron is not liable for any incidental, indirect, or consequential damages resulting from the use of its equipment. The warranty is limited to the repair, replacement, or refund of the defective product as outlined above.

**8. Governing Law** This warranty is governed by and construed in accordance with the laws of the country where the product was purchased.

For further assistance, contact Techtron Customer Support at [info@techtrongroup.co.uk](mailto:info@techtrongroup.co.uk) or 01493 253 053.

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